



**Care Compare Five-Star Ratings of Nursing Homes
Provider Rating Report for June 2022**

Ratings for Presbyterian Home for Central New York Inc (335546) New Hartford, New York				
Overall Quality	Health Inspection	Quality Measures	Staffing	RN Staffing
★★	★★	★★★	★★	★★

The Five-Star ratings provided above will be displayed for your nursing home on the Care Compare website on or around June 22, 2022. The health inspection rating incorporates data reported through May 31, 2022. The time periods for each of the quality measures that contribute to the Quality Measure (QM) rating can be found in the QM tables located later in this report. The staffing and RN staffing ratings are based on payroll-based journal (PBJ) staffing data reported for the fourth calendar quarter of 2021.

Helpline

The Five-Star Helpline will operate **Monday - Friday June 20-24, 2022**. Hours of operation will be from 9 am - 5 pm ET, 8 am - 4 pm CT, 7 am - 3 pm MT, and 6 am - 2 pm PT. The Helpline number is 1-800-839-9290. The Helpline will be available again **July 25 - August 5, 2022**. During other times, direct inquiries to BetterCare@cms.hhs.gov as Helpline staff help respond to e-mail inquiries when the telephone Helpline is not operational.